

**Property Department Statistics - October 2024**

	2023	2023	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024
	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.
<b>Preventative Maintenance (for example, monthly fire inspections, preventative maintenance checks, generator testing)</b>												
<b>(Conducted Monthly)</b>	34 100%	37 100%	36 100%	29 100%	39 100%	43 100%	30 100%	52 100%	37 100%	45 100%	49 100%	38 100%
<b>Priority 1 (for example, lock replacements, broken doors, temperature control issues, electrical, lighting, burst pipes, unit fires, etc.)</b>												
<b>(24 hours)</b>	37 100%	36 100%	45 100%	46 100%	43 100%	33 100%	27 100%	23 100%	22 100%	25 100%	44 100%	73 100%
<b>Priority 2 (for example, cutting keys, buzzer systems, door closers, minor plumbing issues, clogged drains)</b>												
<b>(2 weeks)</b>	428 99%	447 92%	599 97%	612 98%	517 98%	460 97%	540 96%	358 96%	352 94%	197 94%	168 95%	143 97%
<b>Priority 3 (for example, drywall patching, minor plumbing, kitchen cabinet repair, bulb replacement, appliance repair)</b>												
<b>(30 days)</b>	295 99%	249 91%	196 98%	143 96%	144 95%	353 96%	317 95%	402 97%	466 96%	574 95%	628 94%	706 96%

Note: The first number appearing in the column under the month is the number of work orders placed (including preventative maintenance activities); the percentage reflects the work completed within the timelines.

The pending work orders for priorities 2 and 3 are in the queue to be completed and do not pose any health or safety concerns to residents or staff.

**Unit Rollovers, Pest Control, and Hoarding:**

Year	Month	Housing Turnovers		Unit & Pest Inspections	Pest Treatment Preparations	Pest Prevention Activities	Pest Control Treatments	Hoarding Interventions
2023	November	2	100%	131	-	-	-	372
2023	December	0	100%	115	-	-	-	317
2024	January	1	100%	142	-	-	-	351
2024	February	2	100%	123	-	-	-	364
2024	March	1	100%	216	-	-	-	311
We have begun tracking pest-related activities in greater detail as of April 2024.								
2024	April	0	100%	618	22	5	120	3
2024	May	1	100%	1378	54	6	74	2
2024	June	1	100%	1426	27	1	50	2
2024	July	1	100%	1282	32	3	72	4
2024	August	0	100%	1354	49	12	72	21
2024	September	0	100%	1667	32	6	52	25
2024	October	0	100%	1417	44	9	59	42

*Unit turnovers are completed within 30 days.*