Property Department Statistics - December 2024

	2024 Jan.	2024 Feb.	2024 Mar.	2024 Apr.	2024 May	2024 June	2024 July	2024 Aug.	2024 Sept.	2024 Oct.	2024 Nov.	2024 Dec.
Preventative Maintenance (for example, monthly fire inspections, preventative maintenance checks, generator testing)												
(Conducted Monthly)	36	29	39	43	30	52	37	45	49	38	48	46
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Priority 1 (for example, lock replacements, broken doors, temperature control issues, electrical, lighting, burst pipes, unit fires, etc.)												
(24 hours)	45	46	43	33	27	23	22	25	44	73	55	46
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Priority 2 (for example, cutting keys, buzzer systems, door closers, minor plumbing issues, clogged drains)												
(2 weeks)	599	612	517	460	540	358	352	197	168	143	144	188
	97%	98%	98%	97%	96%	96%	94%	94%	95%	97%	95%	96%
Priority 3 (for example, drywall patching, minor plumbing, kitchen cabinet repair, bulb replacement, appliance repair)												
(30 days)	196	143	144	353	317	402	466	574	628	706	657	488
	98%	96%	95%	96%	95%	97%	96%	95%	94%	96%	96%	95%

Note: The first number appearing in the column under the month is the number of work orders placed (including preventative maintenance activities); the percentage reflects the work completed within the timelines.

The pending work orders for priorities 2 and 3 are in the queue to be completed and do not pose any health or safety concerns to residents or staff.

Unit Rollovers, Pest Control, and Hoarding:

Year	Month	Housing Turnovers		Unit & Pest Inspections	Pest Treatment Preparations	Pest Prevention Activities	Pest Control Treatments	Hoarding Interventions
2024	January	1	100%	142	-	-	-	351
2024	February	2	100%	123	-	-	-	364
2024	March	1	100%	216	-	-	-	311
We have begun tracking pest-related activities in greater detail as of April 2024.								
2024	April	0	100%	618	22	5	120	3
2024	May	1	100%	1378	54	6	74	2
2024	June	1	100%	1426	27	1	50	2
2024	July	1	100%	1282	32	3	72	4
2024	August	0	100%	1354	49	12	72	21
2024	September	0	100%	1667	32	6	52	25
2024	October	0	100%	1417	44	9	59	42
2024	November	0	100%	1483	43	4	57	20
2024	December	0	100%	922	7	16	21	25

Unit turnovers are completed within 30 days.