

Property Department Statistics - April-May 2024

	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024
	June	July	August	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May
Preventative Maintenance (for example, monthly fire inspections, preventative maintenance checks, generator testing)												
(Conducted Monthly)	28 100%	28 100%	34 100%	34 100%	34 100%	34 100%	37 100%	36 100%	29 100%	39 100%	43 100%	30 100%
Priority 1 (for example, lock replacements, broken doors, temperature control issues, electrical, lighting, burst pipes, unit fires, etc.)												
(24 hours)	22 100%	20 100%	22 100%	17 100%	22 100%	37 100%	36 100%	45 100%	46 100%	43 100%	33 100%	27 100%
Priority 2 (for example, cutting keys, buzzer systems, door closers, minor plumbing issues, clogged drains)												
(2 weeks)	354 100%	403 95%	294 100%	439 95%	432 98%	428 99%	447 92%	599 97%	612 98%	517 98%	460 97%	540 96%
Priority 3 (for example, drywall patching, minor plumbing, kitchen cabinet repair, bulb replacement, appliance repair)												
(30 days)	364 99%	252 91%	372 97%	212 94%	246 94%	295 99%	249 91%	196 98%	143 96%	144 95%	353 96%	317 95%

Note: The first number appearing in the column under the month is the number of work orders placed (including preventative maintenance activities); the percentage reflects the work completed within the timelines.

The pending work orders for priorities 2 and 3 are in the queue to be completed and do not pose any health or safety concerns to residents or staff.

Unit Rollovers, Pest Control, and Hoarding:

Year	Month	Housing Turnovers		Unit & Pest Inspections	Pest Treatment Preparations	Pest Prevention Activities	Pest Control Treatments	Hoarding Interventions
2023	June	1	100%	121	-	-	-	330
2023	July	0	100%	156	-	-	-	341
2023	August	3	100%	163	-	-	-	410
2023	September	2	100%	131	-	-	-	372
2023	October	0	100%	115	-	-	-	317
2023	November	2	100%	131	-	-	-	372
2023	December	0	100%	115	-	-	-	317
2024	January	1	100%	142	-	-	-	351
2024	February	2	100%	123	-	-	-	364
2024	March	1	100%	216	-	-	-	311
We have begun tracking pest-related activities in greater detail as of April 2024.								
2024	April	0	100%	618	22	5	120	3
2024	May	1	100%	1378	54	6	74	2

Unit turnovers are completed within 30 days.