

**Property Department Statistics - January-February 2024**

	2023	2023	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024
	April	May	June	July	August	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.
<b>Preventative Maintenance (for example, monthly fire inspections, preventative maintenance checks, generator testing)</b>												
<b>(Conducted Monthly)</b>	28 100%	28 100%	28 100%	28 100%	34 100%	34 100%	34 100%	34 100%	37 100%	36 100%	29 100%	39 100%
<b>Priority 1 (for example, lock replacements, broken doors, temperature control issues, electrical, lighting, burst pipes, unit fires, etc.)</b>												
<b>(24 hours)</b>	5 100%	16 100%	22 100%	20 100%	22 100%	17 100%	22 100%	37 100%	36 100%	45 100%	46 100%	43 100%
<b>Priority 2 (for example, cutting keys, buzzer systems, door closers, minor plumbing issues, clogged drains)</b>												
<b>(2 weeks)</b>	284 97%	371 98%	354 100%	403 95%	294 100%	439 95%	432 98%	428 99%	447 92%	599 97%	612 98%	517 98%
<b>Priority 3 (for example, drywall patching, minor plumbing, kitchen cabinet repair, bulb replacement, appliance repair)</b>												
<b>(30 days)</b>	228 97%	341 96%	364 99%	252 91%	372 97%	212 94%	246 94%	295 99%	249 91%	196 98%	143 96%	144 95%

Note: The first number appearing in the column under the month is the number of work orders placed (including preventative maintenance activities); the percentage reflects the work completed within the timelines.

The pending work orders for priorities 2 and 3 are in the queue to be completed and do not pose any health or safety concerns to residents or staff.

**Unit Rollovers, Pest Control, and Hoarding:**

Year	Month	Housing Turnovers		Unit Inspections	Clutter Interventions	Housing Pest Control Interventions	Shelter Pest Control Interventions
2023	April	1	100%	178	21	56	320
2023	May	2	100%	181	19	49	311
2023	June	1	100%	121	11	32	330
2023	July	0	100%	156	16	41	341
2023	August	3	100%	163	11	29	410
2023	September	2	100%	131	22	21	372
2023	October	0	100%	115	13	32	317
2023	November	2	100%	131	22	21	372
2023	December	0	100%	115	13	32	317
2024	January	1	100%	142	18	27	351
2024	February	2	100%	123	24	26	364
2024	March	1	100%	216	24	33	311

*Unit turnovers are completed within 30 days.*