Property Department Statistics - January-February 2024

	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2024	2024
	March	April	May	June	July	August	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.
Preventative Maintenance (for example, monthly fire inspections, preventative maintenance checks, generator testing)												
(Conducted	28	28	28	28	28	34	34	34	34	37	36	29
Monthly)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Priority 1 (for example, lock replacements, broken doors, temperature control issues, electrical, lighting, burst pipes, unit fires, etc.)												
(24 hours)	10	5	16	22	20	22	17	22	37	36	45	46
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Priority 2 (for example, cutting keys, buzzer systems, door closers, minor plumbing issues, clogged drains)												
(2 weeks)	312	284	371	354	403	294	439	432	428	447	599	612
	98%	97%	98%	100%	95%	100%	95%	98%	99%	92%	97%	98%
Priority 3 (for example, drywall patching, minor plumbing, kitchen cabinet repair, bulb replacement, appliance repair)												
(30 days)	301	228	341	364	252	372	212	246	295	249	196	143
	96%	97%	96%	99%	91%	97%	94%	94%	99%	91%	98%	96%

Note: The first number appearing in the column under the month is the number of work orders placed (including preventative maintenance activities); the percentage reflects the work completed within the timelines.

The pending work orders for priorities 2 and 3 are in the queue to be completed and do not pose any health or safety concerns to residents or staff.

Unit Rollovers, Pest Control, and Hoarding:

Year	Month	Housing Turnovers		Unit Inspections	Clutter Interventions	Housing Pest Control Interventions	Shelter Pest Control Interventions
2023	March	0	100%	138	17	59	370
2023	April	1	100%	178	21	56	320
2023	May	2	100%	181	19	49	311
2023	June	1	100%	121	11	32	330
2023	July	0	100%	156	16	41	341
2023	August	3	100%	163	11	29	410
2023	September	2	100%	131	22	21	372
2023	October	0	100%	115	13	32	317
2023	November	2	100%	131	22	21	372
2023	December	0	100%	115	13	32	317
2024	January	1	100%	142	18	27	351
2024	February	2	100%	123	24	26	364

Unit turnovers are completed within 30 days.